High Level Overview of Island-Wide Broadband Project – February 2023

Key Milestones	Date	Summary
Network Construction and Underground Drop Installation	Network Construction Complete Jan. 2023 Drops Complete 1st Qtr 2023	• Network mainline and aerial construction in all FSAs (1 through 11) - Completed • Underground drop conduit and cable installations will continue until all registered properties have been connected.
Core Network Equipment Implementation	Nov. – Dec. 2022	• Completed
Preparation for Network Operations and Subscriber Sign-up	February 2023	• Finalization of back-end work for service subscriptions and workflow between Crocker and Sertex. • Integrated network testing – completed pending final E911 test.
Customer Experience Testing	March 2023	• Evaluation of processes, website components, and network performance from customer sign-up through service activation and initial operations with select test customers. • Incorporation of changes / improvements as identified.
Customer Sign-up, Service Installation, and Activation	April – September 2023	• Sign-up will open for service locations in FSA 1 and extend incrementally to other FSAs. • On-site equipment installation, service activation, and testing by Sertex followed by customer sign-off. • Fiber drop cable installation, if not previously installed. • Sertex continues to meet with business, MDU, and multi-use parcel owners to identify and engineer specialized service requirements; this work is ongoing.

Key Milestones	Oct-21	Nov-21	Dec-21	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23
Network Construction																					
Underground Drop installation																	1st Qtr Start - Live Operations				
Core Network Equipment Implementation																					
Preparation for Network Operations and Subscriber Sign-up																					
Customer Experience Testing																	Testing->Live				
Customer Sign-up, Service Installation, and Activation																			Sign-up -> Live		