Examples of subscriber service \& pricing choices: The following examples are meant to be illustrative of some of the service choices subscribers have and the associated pricing of each.

Example 1: $\mathbf{2 5} \mathrm{Mbps}$ / 25 Mbps (Best Effort)


Example 2: $50 \mathrm{Mbps} / 50 \mathrm{Mbps}$ (Best Effort)

| B | Package | Internet Only Monthly | with Phone Monthly |
| :---: | :---: | :---: | :---: |
| A | Internet 50/50 | \$ 29.95 | \$ 29.95 |
| S | Telephone |  | \$ 19.95 |
| C | TNS Operation \& Maintenance | \$ 44.00 | \$ 44.00 |
|  | TOTAL | \$ 73.95 | \$ 93.90 |


| Package | Internet Only Monthly | with Phone Monthly |
| :---: | :---: | :---: |
| Internet 100/100 | \$ 39.95 | \$ 39.95 |
| Telephone |  | \$ 19.95 |
| TNS Operating \& Maintenance | \$ 44.00 | \$ 44.00 |
| TOTAL | \$83.95 | \$ 103.90 |

What can I do with 25/25 Internet?

- Basic web browsing \& email
- Education courses
- Friends \& relatives (Skype, Zoom)
- In-Home telemedicine
- e-Commerce
- 1-2 concurrent users/devices
- HD 1080p Video, 1-2 simultaneous streams

What can I do with 50/50 Internet?

- Everything included with 25/25
- 3-4 concurrent users/devices
- 4K HD Video, 1 simultaneous stream

What can I do with 100/100 Internet?

- Everything included with 50/50
- 4+ concurrent users/devices
- 4K Video, 2-3 simultaneous streams
- 8 K UHD Video, 1 simultaneous stream
- Work from home


## Notes:

1. Individual speeds may vary due to age or configuration of specific devices and/or wireless signal strength. View the BroadbandBI Website FAQs Section 8: Internet Service Speed or read a Sertex blog article on assessing internet speed requirements for more information.
2. Installation and equipment charges have been waived for initial subscribers only. New customers and those who choose to reconnect after disconnection will be subject to additional charges. See the Service Plans and Pricing page on the BroadbandBI website for additional internet service tiers, other services, and associated charges.
3. All internet and telephone service prices are subject to applicable state and federal fees and taxes.

## Examples of subscriber service \& pricing

 choices: The following examples are meant to be illustrative of some of the service choices subscribers have and the associated pricing of each.Example 4: 1 Gbps / 100 Mbps (Best Effort)

| H | Package | Internet Only Monthly | with Phone Monthly |
| :---: | :---: | :---: | :---: |
| E | Internet 100/100 | \$ 49.95 | \$ 49.95 |
| A | Telephone |  | \$ 19.95 |
| Y | TNS Operating \& Maintenance | \$ 44.00 | \$ 44.00 |
|  | TOTAL | \$ 93.95 | \$ 113.90 |

Example 5: 100 Mbps / 100 Mbps (Best Effort)

| S M | Package | Internet Only 4 Mo Season | with Phone 4 Mo Season |
| :---: | :---: | :---: | :---: |
| E O | Internet 25/25 | \$ 159.80 |  |
| A | Telephone |  |  |
| $\begin{array}{ll} \mathrm{L} \\ \mathrm{O} & \mathrm{R} \end{array}$ | TNS Operation \& Maintenance | \$ 176.00 |  |
| A T | Reconnect | \$ 39.95 |  |
| L E | SEASON TOTAL | \$ 375.75 |  |
|  | MONTHLY | \$ 93.94 |  |


| G | Example 6: $\mathbf{1 0 0}$ Mbps / 100 Mbps | (Guaranteed) |  |
| :--- | :---: | :---: | :---: |
| U | Internet Only | with Phone |  |
| A | Package | $\begin{array}{c}\text { Monthly* } \\ \text { Monthly* }\end{array}$ |  |
| R | Internet 100/100 | $\$ 100.00$ | $\$ 100.00$ |
| A | (2-year contract) |  |  |
| N | Telephone |  | $\$ 19.95$ |
| T | TNS Operating \& | $\$ 44.00$ | $\$ 44.00$ |
| E | Maintenance | $\mathbf{\$ 1 4 4 . 0 0}$ | $\mathbf{\$ 1 6 3 . 9 5}$ |

What can I do with 1G/100M Internet?

- Everything included with 50/50
- 10+ concurrent users/devices
- 8 K UHD video, 5-10 simultaneous streams

What can I do with 100/100 Internet?

- Refer to Example 3 above.


## NOTES:

- Seasonal customers with phone service will lose their phone number and service when they disconnect.
- There is no charge to disconnect.

What can I do with Guaranteed 100/100 Internet?

- Everything included with $100 / 100$ (Best Efforts)
- Heavy and/or urgent data transfers
- Critical business connectivity
* Monthly Internet pricing assumes a

2-year contract; month-to-month pricing is $\$ 150.00$.

## Notes:

1. Individual speeds may vary due to age or configuration of specific devices and/or wireless signal strength. View the BroadbandBI Website FAQs Section 8: Internet Service Speed or read a Sertex blog article on assessing internet speed requirements for more information.
2. Installation and equipment charges have been waived for initial subscribers only. New customers and those who choose to reconnect after disconnection will be subject to additional charges. See the Service Plans and Pricing page on the BroadbandBI website for additional internet service tiers, other services, and associated charges.
3. All internet and telephone service prices are subject to applicable state and federal fees and taxes.
